

COMPLETE CUSTOMER CARE MAINTENANCE PLAN

CUSTOMER ENROLLMENT FORM



**ARIZONA'S
DUKES
OF AIR LLC**

Air Conditioning and Heating

Customer Name _____

Address _____

City _____ State _____ Zip _____

Phone (H) _____ (W) _____

Email _____

By providing my e-mail address, I request that I be emailed my current and future agreements and any related documents, and I acknowledge that I can access these documents. I can change my preferences or request paper copies by calling Arizona's Dukes of Air. The phone numbers and email are good ways to reach me.

By checking this box, I agree to receive recurring marketing text msgs from Arizona's Dukes of Air to my cell phone. I understand this consent is not required to make a purchase. For text msgs, reply STOP to opt out and HELP for more info. Msg & Data rates may apply.

(480) 773-6565

Technician Name: _____

Contract Start Date: _____

FROM

\$107⁸⁸*

YEAR

***WHICH IS LIKE \$8.99 A MONTH!**

COMPLETE CUSTOMER CARE ADVANTAGES

- Semi Annual Tune-Up (Spring/Fall)
- Ensure Your Manufacturer Warranty stays in Effect With Regular Maintenance
- Maximizes system performance
- Help Extend Equipment Life
- One day PRIORITY Service (*no more than 24 hrs from when call is placed*)
- Transferable if you move **
- Verify Condensate line(s) clear
- Condenser Unit(s) washed

** Membership fee per each heating & cooling system. Pricing starts at \$107.88/yr to \$155.88/yr and requires a one-year minimum agreement. See back for Important Agreement Information.*

***CCC can be transferred to your new property if new property is in our service area.*

CCC GOLD PLAN

- 5 YEAR TERM
- 20% discount on parts/services
- \$450 off installation of a new HVAC system
- \$19.95 Diagnostic Fee
- Paid in full at plan start date
- **(Best Value) \$107.88/yr, or \$8.99/month!**
- 2 yr. guarantee on replacement parts

CCC SILVER PLAN

- 3 YEAR TERM
- 15% discount on parts/services
- \$350 off installation of a new HVAC system
- \$29.95 Diagnostic Fee
- Paid in Full at plan start date
- **(Better Value) \$131.88/yr, or \$10.99/month!**
- 1 yr. guarantee on replacement parts

CCC BRONZE PLAN

- 1 YEAR TERM
- 10% discount on parts/services
- \$250 off installation of a new HVAC system
- \$39.95 Diagnostic fee
- Pay monthly w/ Credit Card or Pay in full
- **(Good Value) \$155.88/yr, or \$12.99/month!**
- 1 yr. guarantee on replacement parts

Equipment	Make	Model Number	Serial Number	Year

Automatic Credit Card Deductions

Visa Master Card Discover

Account _____

Card Code _____ CC Zip _____ Exp Date _____

# of Units	X	Monthly Cost	=		X	Months	=	\$ TOTAL PRICE
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I authorize Arizona's Dukes of Air, LLC to charge my payments, plus applicable taxes, for the Complete Customer Care Maintenance Plan as selected above to my credit/debit card at the frequency specified. I understand that, if I pay monthly, my agreement is based on an annual contract and will renew at the end of every annual term for another 12 months upon receipt of payment at the then-current renewal price. I confirm that I am the homeowner, have read the information on this form, and understand the terms of the agreement. NOTICE OF CANCELLATION: For sales made in your home: In addition to your cancellation rights in the Agreement, you may cancel this transaction within 3 business days for a full refund by calling 480-773-6565.

Client Signature: _____ Date: _____ Rep. Signature: _____ Date: _____

COMPLETE CUSTOMER CARE MAINTENANCE PLAN AGREEMENT

Important Agreement Information. The Complete Customer Care Maintenance Plan Agreement begins and ends on the dates (Term) listed on your Customer Enrollment Form. If you pay monthly, unless you tell us otherwise, your Agreement will automatically renew at the end of every Term. If you pay for the Term in full, this Agreement will not automatically renew. This Agreement includes 2 tune-ups (1 for your air conditioning unit performed in the Spring, and 1 for your heating system performed in the Fall), and discounts for repairs and diagnostic fees as specified on the Customer Enrollment Form. Your HVAC system must be performing its fundamental operations in normal service for all points of the tune-up to be provided. Only the services and terms stated on the Customer Enrollment form are covered by this Agreement. This Agreement does not cover excluded damages, for example damages necessary to access the repair area; mold remediation, abatement, or notifying you of any mold in your home; or discounts for refrigerant. You may cancel any time by calling 1-480-773-6565. If you cancel within 30 days, you will be given a full refund of the Agreement fee paid, less Tune-ups or discounts provided. If you cancel after 30 days, you will be given a pro-rata refund of the Agreement fee paid, if applicable, less Tune-ups or discounts provided. You must be current with your Agreement fee to use this Agreement or request a tune-up. Disputes resolved by arbitration, without class action or jury trial.

See full terms and conditions before enrolling by calling 1-480-773-6565 or visiting <https://thedukesofair.com/ac-heating-maintenance/>.